

# Professional **Communication Training**



**LSI PORTSMOUTH**  
International House  
Portsmouth



# Enabling Communication **since 1985**



I would definitely recommend LSI / IH Portsmouth – the school, its structure, teachers and city are excellent.

*Ronaldo, KPMG, Brazil*

I needed to improve my English for business trips in the future, so my company chose LSI / IH Portsmouth. They helped me achieve my objectives in many ways and gave me confidence.

*Nobuaki, Kanebo Cosmetics, Japan Business Services.*

## About Us

LSI / IH Portsmouth is an English language training centre based on the beautiful and historic south coast of the UK. We have been a market leader in the area of Professional Communication skills, Business English and Cross-cultural training for over 30 years. We are currently the top English language school in the UK.\*

**Our Objective** is to give you, our clients, the language, confidence, communications and intercultural skills to enable you to do your work more effectively in a wide range of professional contexts. We do this by working together to design a highly-personalised programme, either on a 'one-to-one' or 'small group' basis; these courses are then delivered by an experienced, qualified team of trainers in a unique and supportive environment.

**Our Clients** are typically managers or employees with multinational companies, governments and educational establishments with a need to manage or work within an international and multicultural team; they may be engineers, project managers, accountants, lawyers, administration, R&D, HR, PR, sales and marketing personnel, civil servants, lecturers or teachers to name but a few.

\*According to the EL Gazette rankings based on British Council Inspector's Summary Statement July 2018



# Our Approach

## We will:

1. Analyse and identify your communication, language and intercultural needs together with you.
2. Design your training programme to meet those specific requirements.
3. Adapt materials to real-life situations related to your job so your training is always authentic, relevant and practical.
4. Monitor and assess your progress and measure it against your objectives in a tangible way.
5. Provide regular feedback and advice throughout your course.
6. Give you the tools to allow you to continue developing your skills after the course.

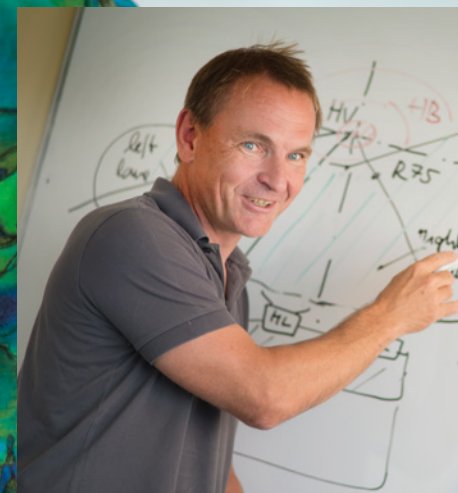


A big effort is made to personalise the lessons – it is a serious school with pedagogical methods adapted to adults and business people.

*Sonia, Syndex, France*

My classes were well-organised with a strong connection to the topics I wanted.

*Michael, Zizala Lichtsysteme GmbH, Austria*





# Our Training Programmes

We offer a wide choice of training courses to meet the individual needs of participants, on a one-to-one or small group basis.

The majority of our clients choose to take the optional trainer-accompanied lunch, as this increases their intercultural communication opportunities as well as providing an opportunity to practise social English and networking skills.

A sample day in our 25-hour Combination course is shown below.

08.30-09:15	09:15-10:30	10:30-10:45	10:45-12:00	12:00-13.15
Optional self-study / Sensations English platform	1:1 Training: Grammar - Present and past tenses: how to describe finished activities and activities still continuing	Coffee Break: Socialising & networking	1:1 Training: Communication skills:  Organigrams: practice/focus on key vocabulary, feedback, error analysis and reformulation	Trainer-accompanied Lunch:  Socialising & intercultural skills
13:15-14:30	14:30-14:45	14:45-16.00	16:00-17:00	EVENING
Open Group Training:  Presentations skills	Coffee Break: Socialising & networking	Open Group Training:  Meetings and Teleconferencing	Optional Self-access Learning:  Pronunciation / listening practice / exam preparation	Social event:  City tour of historic Portsmouth followed by a live music evening

Exact starting and finishing times may change. We also offer courses in Executive English and Golf – please see our website or contact us for details.



My teacher was wonderful; always trying to find a way to consolidate the learning process.

I'm very happy with the teaching methods and the patience of the teachers.

*Marc, Renault, France*

LSI / IH Portsmouth trainers use very good, professional, modern methods of teaching.

The training is aimed at the needs of the students and I received a lot of useful information, which can be used in my work (especially materials for telephoning and negotiations).

*Tatiana, Lukoil, Russia*



# Our Trainers

The skills, knowledge and enthusiasm of our trainers are our most valuable assets. Many of our trainers have a commercial background and professional business expertise, and also have many years of experience teaching in multinational companies. Their commitment to providing a quality personalised experience is one of the keys to LSI / IH Portsmouth's success and reputation.



The course allowed me to improve my skills regarding presentations and meetings.

*Audrey, Dekra, France*

I'm surprised at how good the organisation of the school is and how comfortable I feel here.

*Nicole, Deutsche Bank, Switzerland*



# Our Resources and Facilities

- Our Executive Centre is specifically designed to offer the best possible learning, relaxing and networking environment.
- Fully-resourced presentations training rooms equipped with SmartBoards, projectors and high-speed Wi-Fi.
- Executive Lounge, offering TV, newspapers and journals, complimentary tea and coffee, and beautiful views over Portsmouth and the sea.





# Accommodation

We recommend that you stay with one of our Executive Homestays. This will give you intensive exposure to native speakers, an opportunity to practise your English in the evenings and our Portsmouth warmth and hospitality; it will also allow you a unique insight into UK culture.

Executive Homestays offer high levels of comfort (with private bathrooms available on request) and convenience (all have broadband WiFi and are within walking distance of LSI / IH); the majority of our Homestays are current or retired professionals, academics or senior business managers, often with considerable international experience.

If you prefer to be more independent, we can also recommend a range of other accommodation options, such as a picturesque B&B near the sea, a boutique hotel and a modern, chain hotel within easy walking distance of school.



The host family is incredible – really welcoming, amazing cook – she would do anything for us.

*Marion, Capgemini, France*

# City of Portsmouth and the LSI Social Programme

With a wonderful location by the sea with a rich cultural and historical heritage, Portsmouth is an attractive and vibrant university city of 200,000 inhabitants with a wide variety of restaurants, pubs, clubs, shops and visitor attractions. From Henry VIII's Mary Rose ship, Admiral Lord Nelson's flagship HMS Victory to the Charles Dickens museum and the iconic Spinnaker Tower, Portsmouth has something for everyone.

There are excellent links by road and rail to London and its airports (approximately 75

minutes from Heathrow Airport and Gatwick Airport and only 30 minutes from Southampton Eastleigh Airport), and by sea to mainland Europe.

The optional evening social programme is full and varied and includes seminars, visits to restaurants and pubs, theatres and cinemas, museums and many sporting activities. We also organise a wide range of weekend excursions to places of cultural and historical interest, accompanied by trainers.



Portsmouth is a fantastic city with so many social activities to enjoy with your new friends.

*Lucas, KPMG, Spain*



# Courses for Specific Sectors

We train senior managers and employees from a broad range of commercial and industrial sectors, such as:

The Automotive Industry  
Engineering & Technical Work  
The Pharmaceutical Industry  
Human Resources  
Cross-Cultural Communication  
Law  
Finance and Accounting  
Petroleum  
Military Applications  
Public Administration  
and Diplomacy

Export Professionals  
Banking  
PAs and Secretaries  
Hotel Management  
Logistics  
Insurance  
Project Management  
Energy and Power  
Education

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International Association  
of Language Centres



Accredited by the  
**BRITISH COUNCIL**  
for the teaching of  
English in the UK

